

Employee Connection Points

How Connection Points Memory Care is making our team better by helping them feel more prepared and supported.

Why It's Important

When a memory care approach is built on connections, your team matters even more. Connection Points Memory Care approach gives our team members the training, tools and support they need to grow and be at their best. And in our experience, happier, better-trained employees stay longer, work harder and make more meaningful connections with residents.



What It Includes

Color Card System

This enables our team to understand which stage a resident is on in their journey through dementia. Each color communicates what the resident's needs are in that stage, helping us better interact with and assist them.

Dementia Training

We're always looking to help our team to grow get better through purposeful training. This includes general dementia overview training, hands-on job shadowing, Memory Care Neighborhood onboarding, monthly in-services and extensive education seminars.

Self-Care Program

This offers everyone on our Memory Care team the personalized support they need to decompress, recharge and feel genuinely appreciated. These can include peer support groups, wellness groups, gifts and snacks — whatever each neighborhood's team needs.



To learn how our Connection Points approach is making our memory care more personal and meaningful, call our Community Specialist at xxx-xxx-xxxx.